

# Community Survey

Please give us your rating on a scale of 1 to 5, with 5 being excellent and 1 being unsatisfactory:

## 1. Management Team

- 5  Cooperative, helpful, professional. Exceptional in all respects.
- 4  Generally helpful and reasonably prompt.
- 3  Adequate.
- 2  Response time too long, not always pleasant.
- 1  Completely unresponsive, poor attitude.

## 2. Service Team

- 5  Prompt, responsive, competent.
- 4  Problems fixed.
- 3  Repairs generally done fairly soon.
- 2  Bad service, sometimes need to call back.
- 1  Really bad service.

## 3. Parking Facilities

- 5  Plenty of parking, good lighting, feels safe.
- 4  Good parking facilities, generally some extra spaces available.
- 3  Enough parking spaces.
- 2  Assigned parking space, hard to find a place for a second vehicle.
- 1  There's just not enough parking.

## 4. Noise

- 5  Tranquil and quiet.
- 4  A little noise now and then, not a problem.
- 3  Some noise from time to time.
- 2  Too much noise too often.
- 1  The noise level nearly always bad.

## 5. Landscaping and grounds, your general surroundings

- 5  Really nice!
- 4  Well maintained and pleasant.
- 3  Satisfactory.
- 2  Boring.
- 1  Poorly maintained and unattractive.

## 6. Security

- 5  Feel quite safe here.
- 4  General maintenance and lighting contributes to a fair degree of safety.
- 3  No problems so far, feels fairly safe.
- 2  Feel apprehensive at times; bad lighting and maintenance reinforce that feeling.
- 1  Unsafe in my opinion.

## 7. Building & apartment quality

- 5  Excellent, everything looks and feels of good, solid quality.
- 4  Good.
- 3  Average.
- 2  Low quality, poorly insulated.
- 1  Shoddy, seriously in need of maintenance.

## 8. Our community in general, as compared to other communities.

- 5  Great place to live!
- 4  Not perfect, but a cut above most we've seen.
- 3  About the same as other places.
- 2  Not so great, but not really bad.
- 1  Inferior in almost all respects.

We really appreciate your taking the time to share your opinions with us.

Given your experience so far, would you recommend our community to others?  **Yes**  **No**

By checking this box and by my signature

I authorize the community management team \_\_\_\_\_  
to post my feedback to apartmentratings.com SIGNATURE

Your eMail address \_\_\_\_\_

Your name, Apt. & Phone: \_\_\_\_\_

**Comments** \_\_\_\_\_

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